



Premier Global Logistics **Loss or Damage Claim**

Please fax this completed form to 360-326-1957

or mail to: Attn: Claims, Premier Global Logistics, 1656 Germano Way Pleasanton, CA. 94566

Claim Submitted By: _____ Date: _____

Claimant: _____ Ref #: _____

Address: _____ Damage _____ Loss _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Shipper Information:

Shipper: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Consignee Information:

Consignee: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Shipment

Date: _____ Premier Air Bill #: _____ Claim Amount: \$ _____

Shipment Description:

To support this claim, the following documents are submitted:

1. Copy of the Premier Global Logistics Air Bill with payment information.
2. Original invoices or certified copy of for entire shipment.
3. Detailed itemized and notarized statement of loss.
4. Detailed statement supporting claim amount determination.
5. Inspection report or Premier Global Logistics waiver.
6. Other.

Remarks:

If additional space is required, please additional sheets.

The foregoing statement of facts is hereby certified to as correct:

By: _____ Title: _____



CLAIM FORM & INSTRUCTIONS

Dear Customer,

This will acknowledge your notice to file a claim for damage or loss, arising out of a shipment tendered to Premier Global Logistics.

Please complete the enclosed claim form and return to us. A claim form is considered properly presented when all necessary information has been supplied. At a minimum, you need to attach the following items to this form:

1. A copy of the Premier Global Logistics Bill of Lading and the signed delivery receipt (if different).
2. Invoices showing the value of the items lost or damaged.
3. For damaged shipments, please provide the following:
 - a. Estimate of repairs or statement as to why repairs cannot be made.
 - b. Indication of salvage allowance and location of item if it is not repairable.
4. Any other documentation you feel would help us expedite your claim.

Please retain all damaged merchandise in the original shipping container at the delivery location until an inspection is made. Also, retain all unrepairable merchandise until your claim is finalized.

A claim for loss or damage to a shipment cannot be concluded until all transportation charges thereof have been paid. The amount of claims may not be deducted from the transportation charges.

When you return the claim form, we will give your claim immediate attention.

Premier Global Logistics is dedicated to providing high quality service. While we regret the incident leading to your claim, we trust you will continue to let us provide the efficient service you desire.

Please call 360-314-4913, if you have any questions regarding your claim.

Sincerely,

Premier Global Logistics